



Government of Malawi
Department of e-Government

INVITATION FOR PREQUALIFICATION (IFP)

Subject of Procurement: **PREQUALIFICATION OF SERVICE PROVIDERS FOR THE ESTABLISHMENT OF A FRAMEWORK AGREEMENT FOR GWAN MAINTENANCE SERVICES (2026–2028)**

Date of Issue: 19th June, 2026

Tender Reference: **DEG/FA/GWAN/01/2026-28**

1. INTRODUCTION

The Department of e-Government, on behalf of the Government of the Republic of Malawi, invites applications from eligible and competent service providers for prequalification to provide Government Wide Area Network (GWAN) maintenance services under a Framework Agreement.

The Department has made budgetary provisions for the 2026/2027 Financial Year and subsequent periods, subject to annual budget approvals, to support the procurement of these services.

The objective of this exercise is to establish a list of qualified service providers for a period of two (2) years (2026–2028), to be engaged through call-off contracts as and when required.

2. SCOPE OF SERVICES

The services shall include, but not be limited to:

- Preventive and corrective maintenance of GWAN infrastructure
- Network monitoring and performance management
- Troubleshooting and technical support
- Configuration, upgrades, and optimization

3. ELIGIBILITY CRITERIA

Interested applicants must:

- Be registered with the Registrar of Companies
- Possess a valid Tax Clearance Certificate
- Be registered with the Malawi Revenue Authority (MRA)
- Be registered with the Public Procurement and Disposal of Assets Authority (PPDA)
- Demonstrate relevant experience in WAN/GWAN services
- Have qualified technical personnel
- Not be debarred from public procurement

4. ACCESS TO PROCUREMENT DOCUMENTS

Interested service providers may obtain the procurement documents from:

Procurement and Disposal Unit (PDU)
Department of e-Government
Sapphire Heights Building, City Centre
Private Bag 338
Lilongwe, Malawi

All requests for clarification regarding this prequalification exercise shall be submitted in writing through email: procurement@ict.gov.mw.

Applications must be submitted in sealed envelopes clearly marked:

“Application for Prequalification – GWAN Maintenance Services (2026–2028)”

and deposited in the tender box at:

The Chairperson

Internal Procurement and Disposal Committee (IPDC)
Department of e-Government
Private Bag 338
Lilongwe, Malawi

5. CLOSING DATE

The closing date for submission of applications is **8th July 2026 at 14:00 Hours**.

Late applications shall **not be accepted**.

6. ADDITIONAL INFORMATION

- Prequalification does not guarantee award of any contract.
- Only prequalified service providers will be invited to participate in call-off procurements under the Framework Agreement
- The Department reserves the right to accept or reject any application and to annul the process at any stage without incurring any liability to applicants

The Chairperson
(Internal Procurement & Disposal Committee)
DEPARTMENT OF E-GOVERNMENT