



PublicPrivate
Partnership
Commission

**REQUEST FOR EXPRESSIONS OF INTEREST
(CONSULTING SERVICES – INDIVIDUAL SELECTION)**

COUNTRY : MALAWI
NAME OF PROJECT : DIGITAL MALAWI ACCELERATION PROJECT
GRANT NO. : IDA-E338-MW
ASSIGNMENT TITLE : HIRING OF NETWORK PERFORMANCE ANALYST
REFERENCE NO. : MW-PPPC-454384-CS-INDV

The Government of Malawi has received a grant from the International Development Association (IDA) of the World Bank toward the cost of digital development in Malawi “**Digital Malawi Acceleration Project**” and intends to apply part of the proceeds for consulting services of a Network Performance Analyst.

The overall aim of the Digital Malawi Acceleration Project is to increase access to, and inclusive use of, the internet and improve the Government's capacity to deliver digitally enabled services.

The project has four components, namely, Affordable broadband and secure data hosting, Interoperable and secure data platforms, High impact digital services and productive digital usage and Project management. Under Component 1, the Project is expected to expand broadband coverage in rural areas with the aim of achieving universal coverage of mobile broadband, including traditionally marginalized, climate-vulnerable communities and climate hotspots that are unserved or underserved by affordable and quality internet services. It is with this background that the Government of Malawi intends to engage the services of the Network Performance Analyst.

The Network Performance Analyst, with the support of the Telecoms Manager, will carry out assigned duties and tasks with complete compliance with the best practice. The Consultant will be expected to ensure that the network and services meet all defined key performance indicators (KPIs) and there are uninterrupted services with high user/customer satisfaction

The Public Private Partnership Commission (PPPC) now invites eligible individuals (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The consultant shall be an individual with relevant qualifications and experience. The shortlisting criteria shall be:

1. A minimum of a bachelor's degree in electrical engineering, Telecommunications, Computer science or equivalent with a minimum of five (5) years of work experience in an enterprise network and hands-on experience in Core and Access network
2. Should Demonstrate having experience in virtual network environments and multiple network routing and switching.
3. Should Demonstrate having practical knowledge and experience in BGP, OSPF, MPLS, EVPN Segment routing and experience in peering/IP transit and datacenter connectivity
4. Should demonstrate having in CCNA, CCNP, FAA, LTE, ITIL, CCIE, CISCO, CCNE, CE, CCDP certifications

A successful candidate will work with the Department of E-Government for a period of three (3) years with the possibility of extending the contract subject to satisfactory performance. The performance will be measured based on timely submission and quality of all deliverables, advancement of the respective activities, and the feedback from management and technical team members at the e-Government Department focused on technical competency, professionalism, responsiveness, and teamwork.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" September 2023 ("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest.

A Consultant will be selected in accordance with the Individual (INDV) selection method set out in the Procurement Regulations.

Further information can be obtained at the address below during office hours, that is, 08:00 to 4:30 hours. Detailed Terms of Reference (TORs) are available on the PPC website www.pppc.mw/procuremnt. The TORs can also be sent to interested consultants by e-mail upon request from the e-mail address indicated below.

Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by fax, or by e-mail) by 2:00pm local time on Tuesday 11th December 2024.

Attn: The Chairperson
Internal Procurement and Disposal Committee
Public Private Partnership Commission
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